



## Objectives:

- In-depth cultural awareness and understanding of the impact of cultural differences
- The necessary foundation and tools to become culturally competent
- A better understanding of the cultural challenges facing multicultural workplaces
- The opportunity to enhance cultural sensitivity and competence
- Practical tools to reduce cross-cultural misunderstanding and encourage positive cross-cultural working relationships

## Contents:

- What is cultural awareness?
- Cultural values and attitudes (time, space, group dynamics, authority, tasks, relationships)
- Communication styles
- Cross-cultural management skills
- Working together across cultures
- Developing cultural awareness
- Language issues
- Tips and strategies for specific countries
- Intercultural communication.
- Awareness of one's own cultural worldview;
- Cultural Lens model;
- Cultural sensitivity;

## Duration & Start Date

The course duration is 2 days. Please contact ROTC for the course schedule.

## Price

Please contact us for further details.

## Additional Information

- Training is provided in Portuguese and/or English;
- Courses will be executed at the premises of ROTC in Pemba, courses may also be executed in-company or at an alternative training location;
- Accommodation could be arranged onsite at ROTC Pemba;
- Participants successfully completing the course will receive a ROTC Certificate of Proficiency.

